



# POPLAR GROVE PRACTICE

## Are you satisfied?

Thank you for your feedback for the last Survey.

We have spent 12 months making some improvements based on your suggestions. This survey is to check our progress and how you think we are doing.

I have noticed an improvement over the past 12 months (please circle)

Our website	None	1	2	3	4	5	Completely
Prescriptions	None	1	2	3	4	5	Completely
The phone lines	None	1	2	3	4	5	Completely
Children's play area	None	1	2	3	4	5	Completely
Signage	None	1	2	3	4	5	Completely
Queuing at the front desk	None	1	2	3	4	5	Completely
Waiting area art work & ambience	None	1	2	3	4	5	Completely
Availability of GP Appointments	Urgent	1	2	3	4	5	Routine 1 2 3 4 5
GP Phone appointments	Urgent	1	2	3	4	5	Routine 1 2 3 4 5
Availability of nurse appointments	Urgent	1	2	3	4	5	Routine 1 2 3 4 5

**Any comments on the above or other improvements noticed?**

**We would like to continue to improve the care we give at  
Poplar Grove**



**POPLAR GROVE  
PRACTICE**

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Open Mon - Thurs  
0730 - 1930  
Fri 0730 - 1830

Call Poplar Grove  
AM - 0800 - 1230  
PM - 1400 - 1830

